

Donation guidelines



We accept items for children aged 0 - 16 years.

Please kindly ensure all textile items (clothes, blankets, sleeping bags, sheets etc) are freshly washed and free from stains.

Toys, cots, highchairs, and prams have additional mandatory safety requirements. Please see below, and get in touch with any queries if you are unsure.

We cannot accept electrical items.

Please only donate items you would be proud to give a close friend or family member.
Thank you

Cots and toddler beds

- *Must be complete and without damage; no sharp edges or cracks to frame and base
- *Clean and in good condition; minimal bite marks and scratches
- *Less than 10 years old
- *Slats and rails must be original, complete, and without damage (no tape)
- *All fixtures and fittings must be complete
- *We cannot accept used mattresses

Before donating, our volunteers would really appreciate if you:

- *Ensure the frame is clean
- *Make sure fixtures and fittings are all complete, securely sealed and attached to the cot
- *Please include a manual. These can be found online and printed

Highchairs

- *Should be able to fold away. We accept IKEA Antelop
- *Must be sturdy and stable, safety locks must work and straps complete

- *All parts must be complete and in good condition (no rips, stains, discolouration on tray)
- *No sharp edges or parts

Before donating, our volunteers would really appreciate if you:

- *Wash and then reattach straps (these can go in washing machine)
- *Wipe down fabric, frame, and tray to ensure it's clean
- *Include a manual. These can be found online and printed

Clothing and textiles

- *Must be in excellent condition. No rips, stains, fading, bobbled fabric.
- *We cannot accept items with 'Mum, Dad, brother' etc on them
- *Ensure all buttons and poppers are secure and zips are working

Before donating, our volunteers would really appreciate if you:

- *Freshly wash donations
- *Wipe down any textile items that are not machine washable
- *Fasten any buttons or poppers
- *If donating multiple clothing items it's helpful if they are labelled by age and gender

Toys and books

- *We can only accept small / medium toys
- *Good condition only; free from marks, stains, rips, and big scratches
- *Games and puzzles must be complete
- *Must have a CE mark

Toys must NOT: contain old plastics eg, Lego from the 70's / 80's; be flammable; have sharp edges; contain toxic substances or paint; operate at more than 24V

Before donating, our volunteers would really appreciate if you:

- *Wash any textile toys (check care label)
- *Replace batteries
- *Wipe down with antibacterial cleaner

Prams and buggies

- *Complete and without damage, in good condition; no rips or stains
- *We cannot accept the car seat part of travel systems but will gratefully accept the rest
 - *Parking brake must work
 - *Frame must be secure and stable
- *Wheels must be secure and without excessive wear
- *Safety harness must be complete and working

Before donating, our volunteers would really appreciate if you:

- *Wash the straps and any fabric elements; most are removable and can go in the washing machine (check care label)
- *Wipe down the frame and wheels
- *If donating accessories eg. rain cover, cosy toes, please wash these too
- Include a manual if you have it

Thank you for your support. Your donations make a huge difference to those in need

